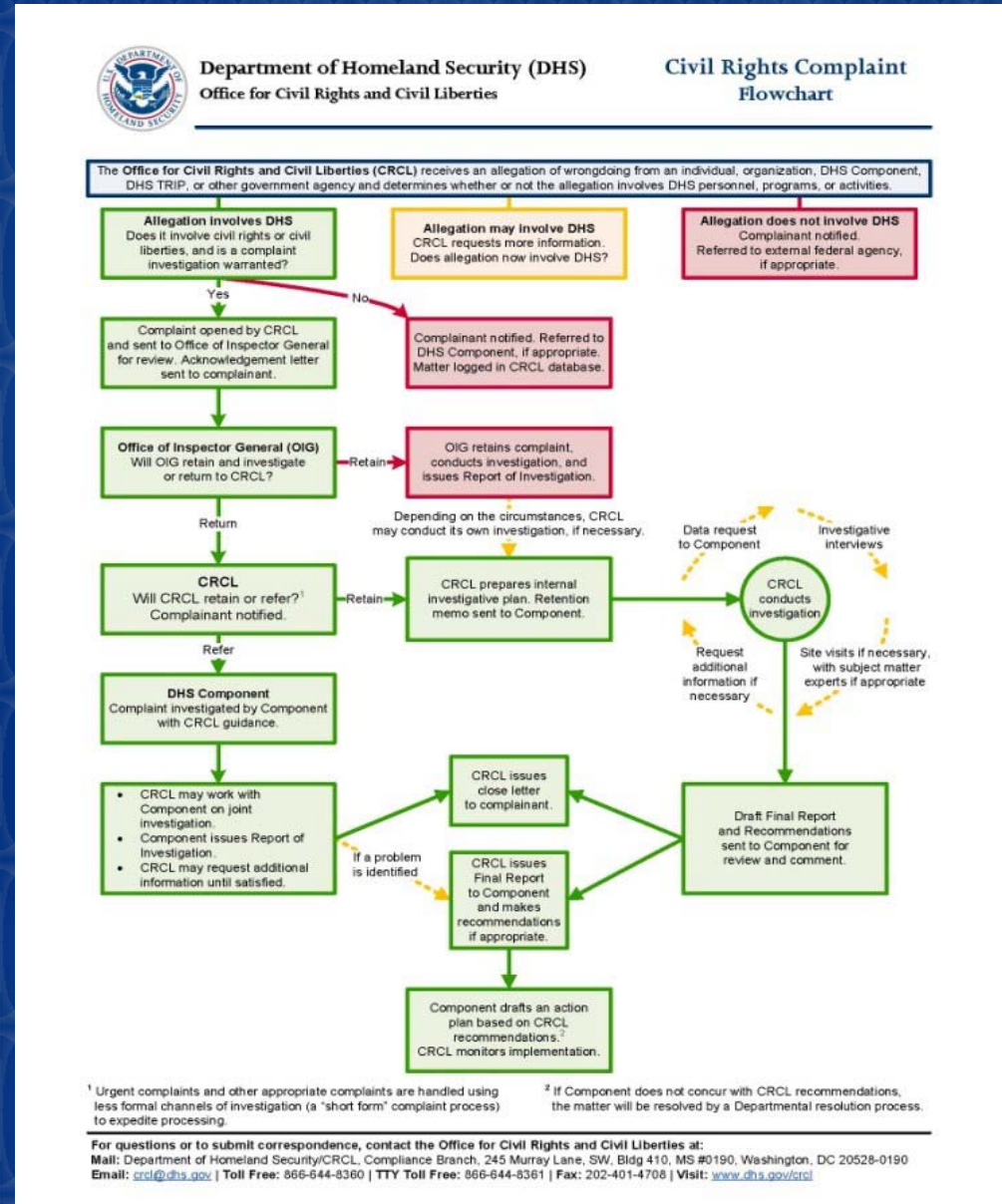


The Investigation Process

- CRCL receives a complaint
- Compliance complaint review
- IG first right of refusal
- Compliance Refers
- Compliance Retains
 - Short forms
 - CRCL conducts investigation
- Factual Determination
- Policy Analysis
- Recommendations
- Tracking



Homeland Security