Community of Responders: A Holistic Approach to Working with Immigrant Survivors of Abuse

> July 29-30, 2015 New Orleans, LA



## Welcome

- Leslye Orloff
  - Director, National Immigrant Women's Advocacy Project
- Neelam Patel
  - Grant Program Specialist, Office on Violence
    Against Women, Department of Justice



#### Violence Against Women Act (VAWA) and VAWA's Immigration Protections are Gender Neutral

- VAWA's protections, help, and immigration relief are open to **ALL** victims
- Without regard to the victim's gender or gender identity
- Men, women, and people who do not identify as either men or women can all be victims of domestic violence and sexual assault
- In the overwhelming majority of cases, the perpetrators are male and the victims are female
- During this training, we will generally use
  - "he" to refer to the perpetrator and
  - "she" to refer to the victim



## Opening Plenary: Best Practices for Working with Immigrant Survivors in Rural Communities

July 29, 2015 New Orleans, LA



## Introductions

- Leslye Orloff
  - Director, National Immigrant Women's Advocacy Project
- Olga Trujillo
  - Senior Training and Program Specialist, Praxis International



## Learning Objectives:

By the end of this workshop you will be better able to:

- Adopt lessons learned from rural programs into your practice
- Build relationships between immigrant community based victim advocates and justice system personnel
- Creatively overcome obstacles through innovation
- Work collaboratively to reform policies and practices and increase access to justice and services for immigrant survivors



## Praxis International

- Research & Training
- Rural Technical Assistance provider since 1998 (OVW TA Provider)
- Other programs:
  - Advocacy Learning Center
  - Blueprint for Safety
  - Community Assessment (Safety & Accountability Audits)



#### Three Goals of Rural TA Project



## BEST PRACTICES: IMMIGRANT OUTCOMES

Intertwined in the Responses to Violence Against Women in Rural and Urban Communities



#### Best Practices: Rural Advocates

- Advocate for women in their community
- Represent the experiences of survivors
- Hold systems accountable to public safety mission
- Develop political and community will
- Engage with project partners



Praxis helps rural advocates develop advocacy & leadership skills



#### Example: Rural Advocacy Initiated Response

- Law enforcement contacts advocacy program after a DV-related call
- Advocates, not victims, initiate contact
- More women receive postarrest advocacy
- Advocates know more about what is happening – services, language access & immigration
- Advocates can better advocate for system reform





#### NIJ Funded Immigrant Victims and Protection Order Study Findings (2006)\*

- With advocate support immigrant victims will use and benefit from justice system assistance
  - 60.9% of victims first learned about protection orders from their advocates
  - 81% got a protection order with help from advocate
  - 96% found them helpful
  - 68.3% of violations of immigrant victims' protection orders were ongoing immigration related threats and

\*Mary Ann Dutton, Nawal Ammar, Leslye Orloff, and Darcy Terrell, Use and Outcomes of Protection Orders By Battered Immigrant Women (November 10, 2006)



abuse

#### Coordinated Community Response (CCR)

- Implement replicable models
- Adopt best practices
- Boost role and profile of community-based advocacy
- Individualized support to CCR leaders
- Customized training and support for criminal justice system (CJS) partners

Praxis helps <u>rural</u> CCRs to implement best practices and model responses



# Example: Patrol officers assess risk & danger

- Do you think he/she will seriously injure or kill you or your children? What makes you think so? What makes you think not?
- How frequently and seriously does he/she intimidate, threaten, or assault you? Is it changing? Getting worse? Better?
- Describe the time you were the most frightened or injured by him/her





## Best Practice: Screen for Immigration Related Abuse

- Immigration Related Abuse as a Lethality Factor
  - 10 times higher in relationships with physical/sexual abuse as opposed to psychological abuse\*
  - Lethality factor can predict abuse escalation
  - Corroborates existence of physical and sexual abuse

\*Mary Ann Dutton, Leslye Orloff, and Giselle Hass, Characteristics of Help-Seeking Behaviors, Resources and Service Needs of Battered Immigrant Latinas: Legal and Policy Implications (Summer 2000)



#### Immigration-Related Abuse Locks Immigrant Women in Abusive Relationships

- Keeps victims from:
  - Seeking help from advocates and attorneys
  - Getting protection orders
  - Calling police
  - Cooperating in prosecutions
- Affects victims who are documented and undocumented
- 65% of immigrant victims report some form of immigration related abuse (NIJ 2003)\*

\*Edna Erez and Nawal Ammar, Violence Against Immigrant Women and Systemic Responses: An Exploratory Study (2003)



# Small Group Activity

- List examples of immigration related abuse
- List the benefits of including identifying immigration related abuse as part of this assessment of risk and danger in a domestic violence case for
  - Law enforcement
  - Victim advocacy
  - Attorneys



# Large Group Report Back



#### **Best Practice:**

## Advocacy Makes a Difference\*

- Safety planning and advocacy work
  - Victims learned about protection orders
  - Advocates assessed lethality
    - Including immigration related abuse
    - Coercive control in the relationship
  - When there was a high risk of lethality, more immigrant victims sought orders
  - With this help, process was easier than women
    expected
    \*Nawal H. Ammar, Leslye E. Orloff, Mary Ann Dutton and Giselle A. Hass, Battered Immigrant
    Women in the United States and Protection Orders : An Exploratory Research (August 1, 2012)

#### Barrier: When Service Providers DO NOT Have Accurate Information About....

- Immigrant victims' legal rights to
  - Legal services
  - Life and safety programs including
    - Shelter, transitional housing, and victim services
  - Certain forms of health care
  - Language access
  - Immigration relief
  - Non-discrimination



## Benefits to These Collaborations\*

- Factors positively affecting LEP/immigrant victim's willingness to call the police:
  - To protect children
  - Severity of abuse
  - Learned from others in the community who received help
  - Safety planning/victim advocacy
  - Obtained a protection order that was violated

\*Natalia Lee, Daniel J. Quinones, Nawal Ammar & Leslye E. Orloff, National Survey of Service Providers on Police Response to Immigrant Crime Victims, U Visa Certification and Language Access (April 16,2013)



#### Impact Without Collaborations\*

- When immigrant/LEP victim called for help, of law enforcement who responded:
  - 24.3% used the perpetrator or child to interpret
  - Spoke only with perpetrator in cases of
    - DV (10.7%); SA (8.1%); Trafficking (4.8%)
  - Did not take police report despite visible injury
    - DV (9.6%); SA (10.4); Trafficking (11.8%)

\*Natalia Lee, Daniel J. Quinones, Nawal Ammar & Leslye E. Orloff, National Survey of Service Providers on Police Response to Immigrant Crime Victims, U Visa Certification and Language Access (April 16,2013)



#### Research Findings: Benefits of Collaboration

- Collaborations between law enforcement and community based victim advocates improves
  - Language access
  - U visa certification
- Collaborations on
  - Cases (81.3%); Trainings (71.9%); Community
    Education (69.2%); SART (58.8%); CCR (57.9%);
    immigrant community outreach (51.5%)

\*Natalia Lee, Daniel J. Quinones, Nawal Ammar & Leslye E. Orloff, National Survey of Service Providers on Police Response to Immigrant Crime Victims, U Visa Certification and Language Access (April 16,2013)



# Resources

- U-Visa Legal Advocacy: Overview of Effective Policies and Practices
   (December 12, 2013)
  - LAV grantee lessons learned successful collaborations with law enforcement
- Immigrant and Limited English Proficient Victims' Access to the Criminal Justice System: The Importance of Collaboration (2013)



Praxis/OVW Rural TA Needs Assessment

- In 2012 Praxis Collected data from Rural Program grantees, OVW technical assistance providers, and OVW Rural Program Managers
- Connected with Rural Programs through: on-line survey questionnaire, audio focus groups, an inperson think tank, and individual phone interviews



#### **Rural Realities**



- No single "rural"
- Expertise at "making do"
- Vast and dynamic landscapes
- A distinct voice
- Connection & trust
- Long-held traditions & customs



"Making Do" Seeding Innovation: Lessons From Rural Communities

- Best Practice Exercise
- Small group activity
  - Share innovative approaches to working with immigrant, LEP, Rural or other underserved survivors that you have been impressed by
- Large group report back facilitated discussion



#### Challenges Advocacy Programs Face in Rural Settings

Limited employment pool Slower pace and long held customs Entrenched community power dynamics Loss of youth to urban communities

Short grant funding cycles

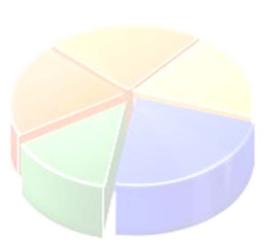
Scarce resources Relationships are highly valued yet slowly built



## Question

Do these realities resonate with you?

- Yes
- No





NIJ Research Examining Effective Responses to Serving Immigrant Survivors Found Rachael Rodriguez, 2007 (NIJ 1999-WT-VX-0011; 2000-WT-VX-0005)

- Rural CCR partnerships involving blend of
  - Community based victim advocates
  - Professionals with knowledge and expertise helping victims access the justice and other systems offering help
- Most effective model leading immigrant victims to receive justice system help



#### **Best Practices:**

**Characteristics of Effective Partnerships** 

- Involves advocates from the community
  - Authentic, develop from living realities of the community
  - Have/gain women's trust
  - Help others step forward
- Real relationships with systems personnel
  - Work together on cases/systems reforms
  - On first name basis
  - Communicate with each other regularly



## Question:

#### On what form of advocacy do you spend the majority of your time?

- a) With individuals
- b) For institutional or system change
- c) In the community (engagement, awareness, etc.)
- d) Hard to say...myadvocacy is a blend ofeach



## Themes from Rural Grantees



- Critical need for training and TA relating to...
  - Basic and advanced advocacy services for all forms of violence against women
  - Advocacy leadership skills and capacity
  - Enhancing institutional reform efforts, particularly related to criminal justice system response

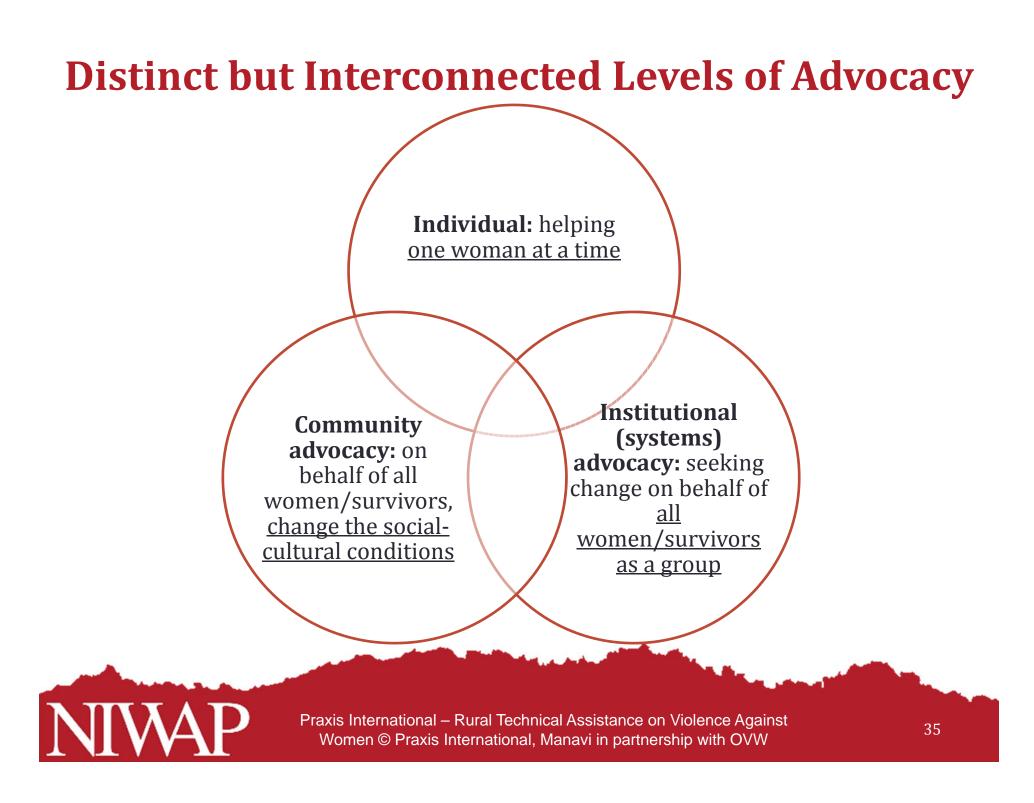


#### Rural advocates want...

To learn together about socialchange oriented advocacy

To strategize with each other about how to pursue social change efforts in conservative rural climates





## **Best Practices**

Alaska Institute for Justice •

- Provides legal assistance for survivors
- Has bicultural/bilingual staff – 6 languages
- Special emphasis on interpreters of Alaska Native Languages

Has interpreters and maintains a statewide interpretation service



# Best Practices (continued)

Kansas Coalition Against Sexual & Domestic Violence

- Developed a language access toolkit
- Website
- Conducts trainings across the state to help member programs with language access plans



## Best Practices (continued)

- NE Domestic Violence & Sexual Assault Coalition
- Spouse Abuse Sexual Assault Crisis Center
- Volunteer Attorneys for Rural Nevada
- Tri-County Family Justice Center of New Mexico

- Family Violence and Rape Crisis Center, Pittsboro, NC
- Catholic Charities, Portland, OR
- Womenspace
- Washington Coalition Against Domestic Violence



# **Other Tools**

- BluePrint for Safety
- Community Assessment
- Best Practice Assessment Guides
  - A good option for rural communities
- Advocacy Learning Center



#### Technical Assistance and Materials

- Power Point presentations and materials for this conference at <u>www.niwap.org/go/NOLA2015</u>
- NIWAP Technical Assistance:
  - Call (202) 274-4457
  - E-mail <u>niwap@wcl.american.edu</u>
- Web Library: <u>www.niwaplibrary.wcl.american.edu</u>



#### Questions





#### Evaluations





# Thank you!

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