## Best Practices: Remote Simultaneous Interpreting (RSI) in Courts

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- Use a platform with built-in Simultaneous Interpreting capability, e.g.
   Zoom. Avoid the improvised videoconference + phone line approach that is cumbersome and increases cognitive load.
- 2. Make sure the interpreter can see and hear all parties, and that all parties can see and hear the interpreter.
- **3. Promote team interpreting.** RSI increases cognitive load, so scheduling teams of 2 interpreters who take turns is <u>required</u>.
- **4. Ensure the interpreter receives good sound quality.** This protects the quality of the message and the health of interpreters audio problems can cause acoustic shock and damage hearing.
- 5. Actively involve interpreters in figuring out remote interpreting solutions in courts.



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